



CITY OF POST FALLS POLICE DEPARTMENT

New Crime Reporting Tool



TEXT-A-CRIME

This is not an alternative to 911.

Post Falls residents have a new way to communicate with the police when a crime occurs or forward information about suspicious activities in their neighborhood through texting and email.

The Post Falls Police Department has launched a new system that allows individuals to email or text information through their cell phones to **crime@pfpd.us** and receive a police response.

The system will provide reassurance to individuals familiar with texting and email while allowing the Police Dept. to gain valuable tips and intelligence regarding crimes that may be occurring in the City.



Post Falls Police Department
1717 E. Polston Ave.
Post Falls, Idaho 83854
208-773-3517
www.postfallspolice.com



How to send us a text message:

- From your phone use your SMS (*short messaging service*) or texting function. (*160 characters max*).
- Send to: **crime@pfpd.us**
- Compose your message.
- Attach a photo or video if applicable.
- Hit send.
- Police will respond.

In the event of an emergency situation please call 911.

ADDITIONAL SERVICES

PFPD Email Dispatch

EMAIL

Know: who, what & where

Sign up today!

To stay up to date, you can subscribe to the Post Falls Police Dispatch. This is an email alert delivered right to your inbox. You can receive general news and information, press releases and updates on special programs that we offer.

Once you are on the website, enter your email where indicated and click go. A new window will open and you will be asked to retype your email address to make sure it is right. It will ask you to select the type of email alerts you would like to receive.

www.postfallspolice.com

REVERSE 911

In partnership with local Law Enforcement, Post Falls Police has implemented a Reverse 911 Community Notification System. The Reverse 911 system allows the Post Falls 911 Center to rapidly notify residents and businesses by telephone.

In the event of an emergency, an operator in the 911 Center can identify the affected neighborhood or region of the City and record a message that describes the situation and recommends the protective actions residents should take. The Reverse 911 system will automatically call out to all listed telephone numbers within that geographic area and deliver the recorded message. If phone lines are busy, the system will attempt to redial those numbers a predetermined number of times to make contact. If an answering machine picks up the call, the emergency message will be left on the machine.

How to Sign up for Reverse 911

- Go to the registration page on our website; www.postfallspolice.com to register.
- Complete the form: you will be asked to create a user name and password. You will need to supply an e-mail address and/or phone number that you would like to receive alerts on.
- When all information is entered the citizen will get a confirmation of successful registration.



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