

2016 ANNUAL REPORT

# BUILDING COMMUNITY THROUGH GIVING

Behind every great community, are people working together.



**Adam**

“As a 20 plus year business owner in post falls I can honestly say that we consider Post Falls Police Department a partner.”

“Mutual respect between the police and the community is what makes it work here - we thank you for your involvement in the community as well as your protection.”

**Vicky Jo**

**PFPD**

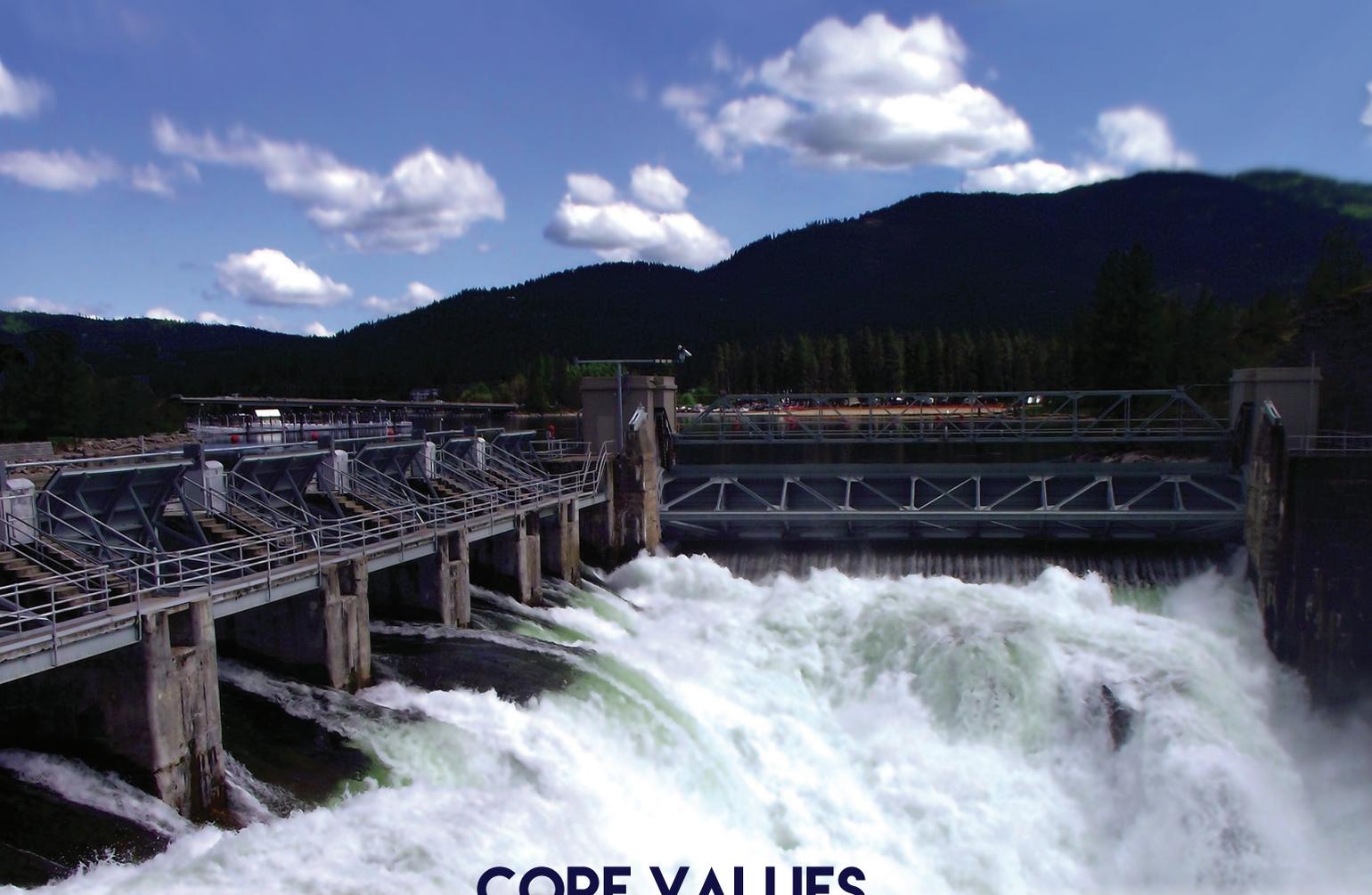
“Just knowing that we have the community support is all we need! Thank you for your kind comments!”



CITY OF  
**POST FALLS**  
POLICE DEPARTMENT

# OUR MISSION STATEMENT

The Post Falls Police Department is committed to provide a safe, secure environment for the community and our employees. We exist to serve the citizens of Post Falls and visitors to our community with respect, fairness and compassion. The department is dedicated to the prevention of crime, the protection of life and property, the maintenance of law and order, the enforcement of laws and ordinances, and upholding the constitutional rights of all those within our jurisdiction.



## CORE VALUES

### VALUE

Commitment to value our employees and volunteers and have confidence in their skills and abilities.

### SERVICE

The department will provide prompt, professional, and courteous service, unbiased and effective in our response to community concerns. We value courtesy, compassion and respect.

### INTEGRITY

Commitment to uphold our positions of trust by maintaining the highest ethical standards as set forth in the Law Enforcement Code of Ethics.

### COMMUNITY SAFETY

Commitment to public safety through community partnerships, preparedness, crime prevention strategies and steadfast enforcement of violations of the law.

### QUALITY

We are committed to the highest standards of excellence through recruitment, training, teamwork, leadership, innovation and accountability.

# MESSAGE FROM CHIEF HAUG



I am pleased to present you with the 2016 Annual Report. This report provides some highlights of the many accomplishments and programs involving the dedicated men and women of the Post Falls Police Department. Our department is staffed by public safety professionals that work tirelessly around the clock to serve not only our citizens, but also our visitors that work or travel through Post Falls.

As you scroll through the pages you will see that our department is committed to providing excellence through collaboration with our residents to ensure safety and earn trust by preserving the quality of life that the citizens of Post Falls have come to expect and that our residents, business community and visitors so richly deserve. Prevention, partnerships and professionalism are principles that the Post Falls Police Department is committed to.

I am proud to lead such a talented, diverse, and committed team of officers and civilians as we continually seek to fulfill our mission; providing a safe, secure environment for the community and our employees. As always, I appreciate the continued support of the Community as we work together to make Post Falls a safe place to live.

R. Scot Haug  
Chief of Police



# CITY OF POST FALLS

## GROWING. CARING. SERVING.

Post Falls is named for Frederick Post, a German immigrant, who constructed a lumber mill along the Spokane River in 1871 on land he purchased from Chief Andrew Seltice of the Coeur d'Alene Tribe.

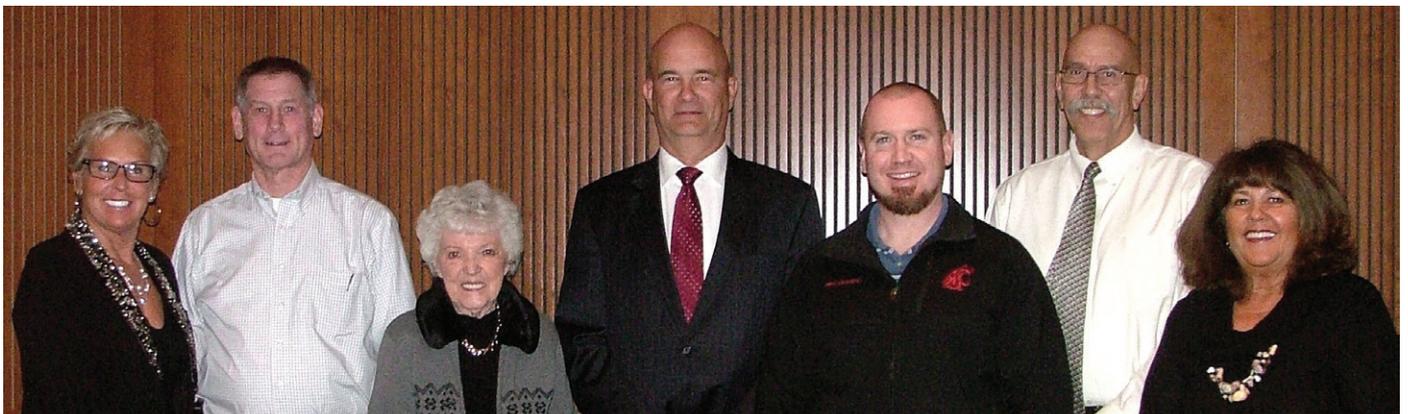
Post Falls is located four miles east of the Washington-Idaho border along Interstate 90 in Kootenai County. Post Falls is 20 miles east of Spokane, Washington and approximately 100 miles south of the Canadian border. Due to the proximity of numerous lakes, rivers, and mountains, Post Falls is an inviting place to live and visit. Additionally, Post Falls has become a favored retirement community. The city population has grown from 7,350 residents in 1990 to 32,079 at the end of 2016.

Post Falls has a mayor-council form of government consisting of six at-large council members and a

mayor. Councilors are elected to a specific council seat and serve four-year terms. The council elects a president from among its members. The council president may stand in for the mayor as necessary.

The council is the legislative and judicial arm of Post Falls' city government enacting ordinances and resolutions. This body confirms the mayor's appointments of city officials including department heads, the city administrator, and commission members. The council approves the city's annual budget.

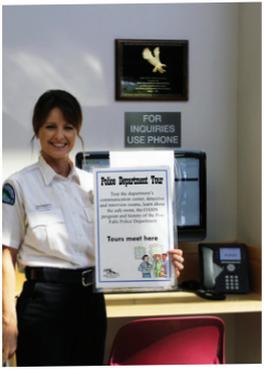
Post Falls City Council meetings are held the first and third Tuesday of each month at 6 p.m. in the City Council Chambers at City Hall. Meetings are broadcast live on City Cable and are available as video on demand.



City Council (L-R): Linda Wilhelm, Lynn Borders, Betty Ann Henderson, Mayor Ron Jacobson, Joe Malloy, Alan Wolfe, and Kerri Thoreson

Photos by Kit Hofer

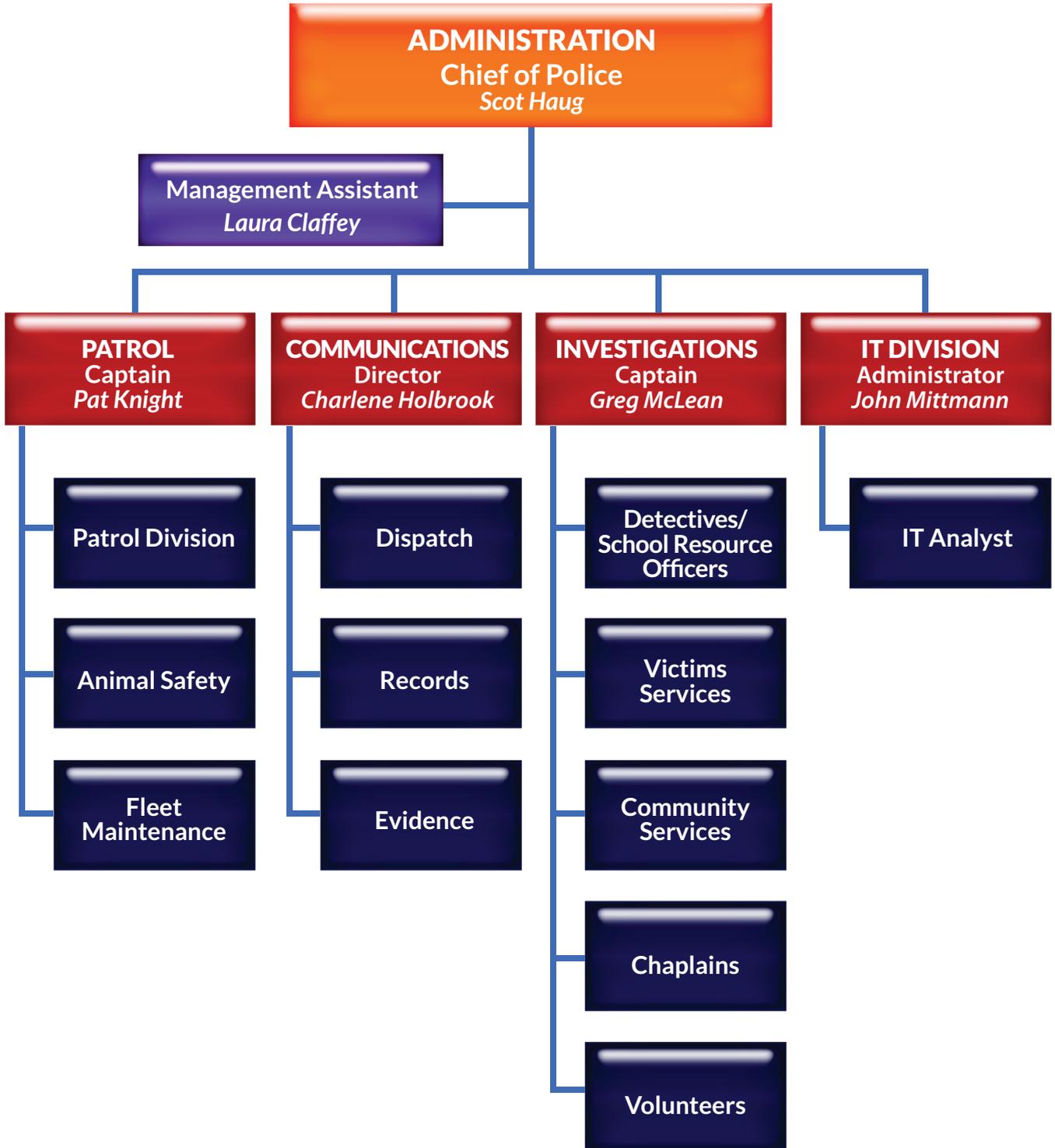
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## ORGANIZATIONAL CHART



# ADMINISTRATION

Administration is responsible for the logistics of the Post Falls Police Department, which became an accredited law enforcement agency through the Idaho Chiefs of Police Association's (ICOPA) accreditation program in 2011 and re-accredited in 2014.

Administrative personnel approve budget expenditures, purchase new fleet and equipment, oversee communications systems, and maintain department records and building integrity. Administration also ensures sworn officers and other personnel are adequately trained for their positions on a continuous basis.

There are six positions within Administration. Together they assist in facilitating the direction of long-term activities to accomplish the police department's mission and goals. This helps ensure resources are used in the most efficient and effective manner while providing timely and professional public safety services.



**Chief Scot Haug** was appointed chief of police in 2009. His law enforcement career spans more than two decades, beginning with the Post Falls Police Department as a reserve officer in 1986. Chief Haug graduated from the FBI National Academy. He holds a degree in applied science with a major in law enforcement as well as a degree in administration of justice.



Investigations Division is under the direction of **Captain Greg McLean**. He started his law enforcement career at PFPD as an animal safety officer in 1989 and was one of the first motorcycle officers. Captain McLean holds an AAS in Criminal Justice and graduated from the FBI National Academy.



**Laura Claffey** has been with the department for nearly 21 years. In October 2015, she transitioned from serving as a 911 dispatcher to her new role within the department as management assistant. Laura previously held this position under Post Falls' former police chief, Cliff Hayes.



Communications Director **Charlene Holbrook** joined our team in 2000 and has served in many positions including a 911 dispatcher. Charlene is a member of the Idaho Public Safety Communications Standards (PSAP) committee and holds an associate degree in fire science.



**Captain Pat Knight** leads the Patrol Division. He's been with PFPD since 1994 and was promoted to captain in 2010. Cpt. Knight served as one of the department's first motorcycle officers, and he graduated from the FBI National Academy.



The Information Technology (IT) Division is managed by **John Mittman**, who is responsible for all technology deployed throughout the police department such as computers and mobile computers, wireless networks, officer-worn body cameras, telephone lines, and servers. Available 24/7, this division ensures personnel have full-capacity use of the department's technological resources.

Our department believes in a strong partnership with the community and building and maintaining relationships with our citizens. Administration strives to create and coordinate opportunities for department interactions with other city departments, law enforcement agencies, and community.



# CITY OF POST FALLS POLICE DEPARTMENT

*Partners with the Community*



# CITY OF POST FALLS POLICE DEPARTMENT

*"Partners with the Community"*



"Above and beyond the call of duty! Thanks for your kindness and consideration to those in need!"



"A huge thank you to the employees of WalMart on Mullan Avenue in Post Falls! Together, they held a store employee chili feed to raise funds for local families. PFPD will distribute WalMart gift cards to families in need."

“Thank you so much to Sergeant James! He is the wonderful officer who assisted my 76yr old mom today, he shoveled her driveway so she could get out & get groceries. My mom and my whole family thank you so much!!”

Wendy

# BUILDING COMMUNITY THROUGH GIVING

By embracing the community and the community embracing us, we work together in a way that we couldn't as individuals. When we pool our strength to overcome our weaknesses, we share the responsibility to “do the right thing”; to support each other and our city.





# COPS-N-KIDS & RODDERS-N-MORE

The 6th annual Cops-n-Kids & Rodders-n-More Open House festivities were kicked off Friday night, August 26th with an escorted cruise. Event coordinator John Bujosa, who is our Post Falls Police Ambassador, led participants through Post Falls in an escorted cruise of classic vehicles that ended up at Nate's New York pizza restaurant.

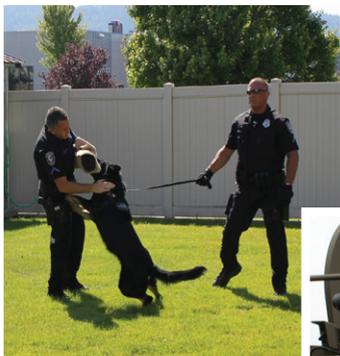
Early Saturday morning, while police department personnel worked on set up of the grounds, classic car owners started filling the show ground to be able to stage prior to the start of the Open House event. 87 classic and emergency vehicles filled the grounds of the police department.

The Open House event started at 10am with our DJ G&G Music and sirens announcing the beginning of the event. By the end of the day over 500 spectators had passed through the doors of the police department, enjoying the car show, Spokane Police K9 demonstration, sponsored lunch, talking with police personnel, enjoying the various indoor exhibits, and our Tribute to First Responders noontime parade. Participants and spectators were asked to bring a non-

perishable food items for the Post Falls Food Bank, which the Emergency Vehicle Owners & Operators sponsored.

Ronald McDonald joined our event this year with a magic show. A variety of municipal, state, and federal police and fire agencies were in attendance and displayed a variety of agency specific items. An Emergency Wheelchair Operators Course this year was a hit as participants navigated through a course set up in the back parking lot. Highlight was a challenge to police administration to compete in the wheel chair race. Our police robot roamed the grounds taking pictures and video-taping the event as well.

Approximately 47 awards were handed out and some of those awards were fun and specialized award, such as Most Likely to Be Stopped by the Police, Kids' Choice, Best Paint, and others. The Chief Hayes Best of Show Memorial trophy honors our former Police Chief. Several major sponsors have stepped up in support of this event and more have promised to sponsor for the 2017 event, which is scheduled for August 27, 2017. Hope to see everyone there!



"Keep up the great work. And thanks for being so involved with the community!"

**Randy**

# FAMILY MOVIE NIGHT



We again hosted the Family Movie Night in the Park this year, showing four movies at various parks. The movie event ran from June through October and drew good crowds throughout the summer.

These events are free to the public and we encourage citizens to pull up a blanket and enjoy the family friendly films on our big outdoor screen while munching on popcorn, delivered by our friendly staff.



“Had a great time (at Coffee with a Cop). Thank you to all the officers for coming out. This is why the PFPD are top notch!!!”

**R. Brown**

# COFFEE WITH A COP

Coffee with a Cop is a community outreach event that our department began in 2014. Citizens are invited to join us for coffee and relaxed conversation to informally discuss community issues and build relationships.

Post Falls Police staff from several department divisions attend such as police officers, dispatchers, animal safety officers, code enforcement, and detectives. We host Coffee with a Cop every few months at different times and business throughout the community.



**PFPD**  
"Spreading more holiday cheer to local families through the Christmas giving project. The Post Falls Police Department loves this community!"

**David**  
"Good job to our Police Department and the rest of the Emergency Services. I'm glad others notice you. I stand by and with you."



## HOLIDAYS & HEROES

The Post Falls Police Department along with other local police, fire, and EMS agencies were able to take 100 kids shopping at our annual Holidays and Heroes event held December 11, 2016. In addition to taking these kids shopping, we were able to help an additional 21 families with gift cards thanks to the generosity of our community. It is impossible to forget the excitement on the children's faces as they choose presents for family members, or the gratitude in the eyes of their parents when the wrapped gifts and boxes of food are delivered to their door. The warm feeling of helping our neighbors cannot be replaced or imitated. Without community support, we would not be able to make Holidays & Heroes happen. Thank you to all who made the 2016 event a great success!

POST FALLS POLICE DEPARTMENT  
YOUTH RECOGNITION AWARD

*This is to certify that*  
**LILLY JONES**  
*Has Excelled In Safety*

DATED THIS 13TH OF FEBRUARY, 2016

  
BRENDA KNIGHT  
PATROL OFFICER

POST FALLS POLICE DEPARTMENT  
YOUTH RECOGNITION AWARD

*This is to certify that*  
**HAILEY CARTER**  
*Has Excelled In Safety*

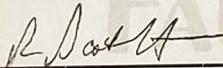
DATED THIS 13TH OF FEBRUARY, 2016

BRENDA KNIGHT  
PATROL OFFICER

POST FALLS POLICE DEPARTMENT  
YOUTH RECOGNITION AWARD

*This is to certify that*  
**KYLE SMITH**  
*Has Excelled In Safety*

DATED THIS 13TH OF FEBRUARY, 2016

  
R. SCOT HAUG  
CHIEF OF POLICE





"Just wanted to say thank you to Officer Pat Eismann and his partner yesterday for giving my two boys coupons for Donut Dugout for wearing their helmets while riding their bikes, was great to see they still reward kids for bike safety like they did when I was a kid!! So, thank you again!! It was really awesome to see!! And thank you all for your hard work and keeping us safe!"

# GETTING CAUGHT BY A COP!

## YOUR KIDS CAN EARN THEIR OWN DISTINGUISHED SERVICE AWARD

We at the Post Falls Police Department want to catch your kids demonstrating good judgement in a variety of circumstances. When a police officer in Post Falls sees your child wearing a helmet when riding their bike, shoveling snow, waiting patiently at a cross walk or being properly restrained in a motor vehicle while pulling you over the officer can issue one of the coveted Youth Recognition Awards! Officers will approach your child with on-site goodies including stickers and coupons from local businesses so they can get items such as free drinks and treats like chips and donuts. In addition your child will be mailed a frame ready certificate signed by both the officer that “caught” them and the Chief of Police. In 2016 officers issued over one hundred awards to local boys and girls!







# PATROL DIVISION

**Post Falls Police officers are responsible for around the clock protection of life and property, and maintaining peace and order within the community. These men and women respond to all emergencies within our jurisdiction whether it's police, medical, or fire related.**

**Officers also respond to all non-emergency calls for service related to any crime, answering citizen's questions, or fulfilling department services such as VIN inspections, searches for missing persons, checking on a citizen's welfare, or unlocking vehicles when keys, pets, or children have been locked inside. The Patrol division routinely conducts business**

**and property checks in an attempt to deter any suspicious activity. We encourage citizens to remain alert and contact the police department whenever they observe behavior that appears suspicious.**

**In addition to their regular patrol duties, sworn officers also fill collateral duties as members of our specialized units including traffic/motorcycles and bike patrols, Special Weapons and Tactics Team (SWAT), K9 patrol, Special Operations Group (SOG) and Honor Guard. The department also maintains a Reserve Program that currently has one member and they assist the division as needed, particularly with community events, extra patrol and traffic assignments.**



**PFPD** "Thank you to Domino's for lunch on Wednesday! We appreciate your generosity!"

# PATROL DIVISION

**LED BY CAPTAIN PAT KNIGHT**

## LIEUTENANT

CURTIS EXLEY

## PATROL SERGEANTS

DAVE MARSHALL - ADMINISTRATIVE SERGEANT

JUSTIN ANDERSON - PATROL SERGEANT

MARK BRANTL - PATROL SERGEANT

SCOTT HARMON - PATROL SERGEANT

GARY JAMES - PATROL SERGEANT

JASON MEALER - PATROL SERGEANT

KIRK ROSENAU - PATROL SERGEANT

## PATROL OFFICERS

FRANK BOWNE

CODY CHILDERS

ALEX CLARK

MAKAYLA DESJARLAIS

JASON DEWITT

PAT EISMANN

PATRICK FINAN

EVANN FLANAGAN

TODD FLOOD

BRIAN HARRISON

BRAD JOHNSON

BRENDA KNIGHT

DANIEL KOONTZ

PAT LEONARD

JEREMY MCMILLEN

AARON OGLE

TROY ROBERG

CODY ROBERTSON

DANIEL SANICOLA

ALEXANDER SPORLEDER

EDWARD TETRAULT

CHRIS THOMPSON

## POLICE SERVICE DOGS

ANDOR

DUCO

## ANIMAL SAFETY

SHERI BENNER - ANIMAL SAFETY ANIMAL SHELTER MNGR.

CHRISTINE WEEKS - ANIMAL SAFETY OFFICER

KRISTI ALEXANDER - ANIMAL SAFETY OFFICER

## FLEET MAINTENANCE

RICHARD CLARK - SENIOR MECHANIC

# BIKE PATROL

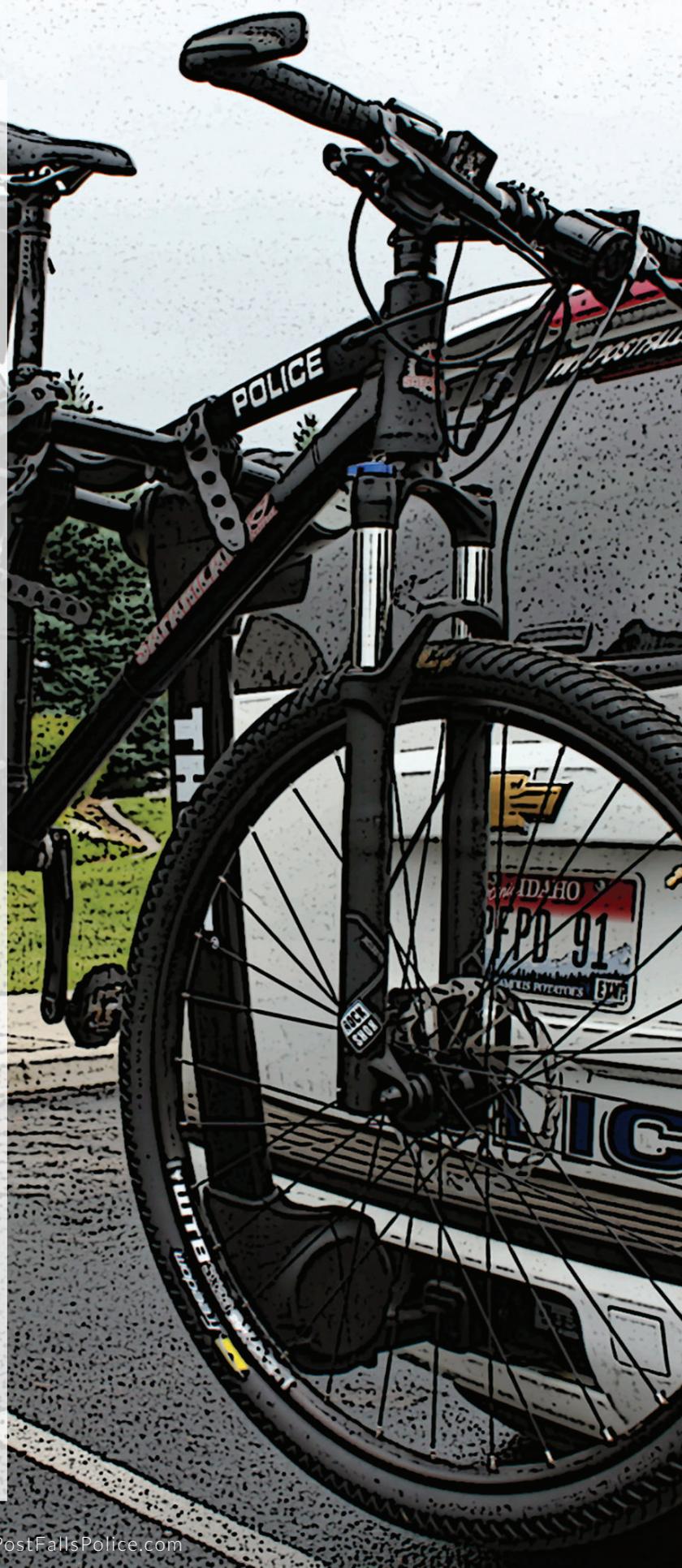
The Bike Patrol team just wrapped up its fourth season which was a great success. The team was instrumental in running traffic details in the elementary school zones and conducting cross walk details to help combat some of the traffic offenses that were being reported.

In addition to their days on bike patrol, officers assigned to the program drive vehicles equipped with a specialized rack on the back so that the bicycle can be deployed rapidly when needed. The Post Falls Police Department utilizes a 30 speed bike with Roxshox, 29" tires, internal cabling, aluminum tubing, integrated rear rack system, and ergonomic handlebars. The bicycles also have 360 degree emergency lighting system and are equipped with an emergency siren and horn system.

The officers selected for this program underwent specialized training through the Coeur d' Alene Police Department in the spring of 2013. Officers currently assigned to the team are Sgt. Gary James, Sgt. Justin Anderson, Sgt. Jason Mealer, Officer Brian Harrison and Officer Daniel Koontz.

This year the team spent a majority of time riding in the evening hours which yielded great results and the team apprehended or interrupted many in progress crimes. The team continues to grow and respond to a variety of calls for service, spending a majority of their time riding in the neighborhoods during evening hours to help combat a lot of crimes such as theft, auto burglaries, residential burglaries and malicious injury to property.

The team looks forward to the 2017 season!



# THE POST FALLS POLICE DEPARTMENT K-9 PROGRAM

The Post Falls Police K-9 Program was implemented in 2009 and currently has two teams that provide support to the Departments Patrol division. The teams are trained in Patrol Tactics, Narcotics Detection, Tracking and Evidence Recovery. Officer Frank Bowne and PSD Duco along with Officer Cody Robertson and PSD Andor are on patrol daily to handle calls for service while readily available to perform specialized searches.

The K-9 teams had approximately 115 deployments during the year, arresting multiple drug traffickers and seizing a substantial amount of heroin coming into our city, as well as being deployed on multiple S.W.A.T. operations and helping capture several dangerous felons. who were wanted for crimes such as domestic battery, burglary, aggravated battery/assault, drug distribution and grand theft of an automobile.

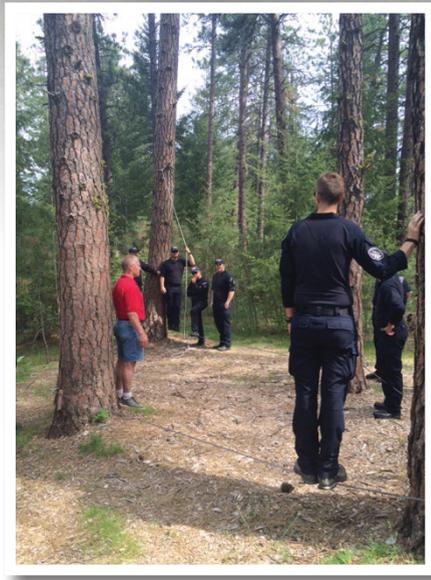
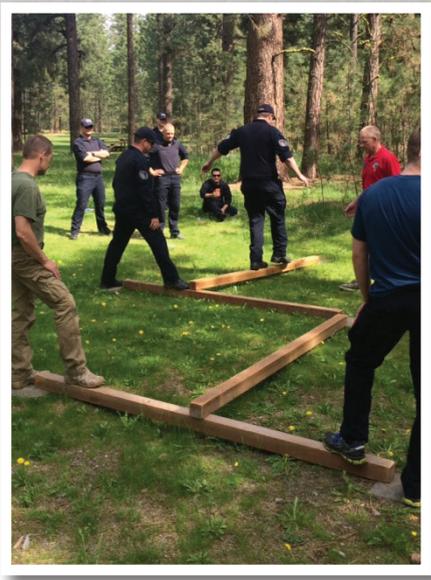
The handlers are constantly training with their K-9's to maintain certifications and operations readiness at any given time, day or night. During 2016, the K9 unit completed approximately 1010 hours of on-going training in the four disciplines of Patrol Tactics, Narcotics Detection, Tracking and Evidence Recovery. The team also participates in school and community demonstrations of our K-9's abilities.

This year was a new beginning for our senior handler Officer Frank Bowne as our first K-9, Koda, retired in early October 2015. Officer Bowne was sent to Denver, Indiana to the prestigious Vohne Liche Kennel to become certified a K-9 Instructor and select a new K-9 for our agency. Officer Bowne was successful in his completion of the school and received his instructor level certificate. During his training at Vohne Liche Officer Bowne selected PSD Duco to serve as the newest member of our K-9 Team.

PSD Duco is a Belgian Malinois who is now 2 years old and doing a wonderful job!

The Post Falls K-9 team hosted our 2nd annual golf tournament to help raise funds for the program. The golf tournament was held on July 22nd, 2016 at the Link's Golf Course in Post Falls. The tournament was a great success and approximately \$15,000.00 was raised. We received an overwhelming response from the public and are already getting inquiries as to our next tournament date.





**Team building obstacle course.**

# SPECIAL WEAPONS AND TACTICS TEAM



**ECO Supervisor Lori Flood and ECO Hillory Wichman training in the command trailer.**

The mission and philosophy of the Post Falls Police Department's Special Weapons and Tactics Team (SWAT) is to support the department, surrounding agencies, and the public by tactically responding to critical incidents to save lives.

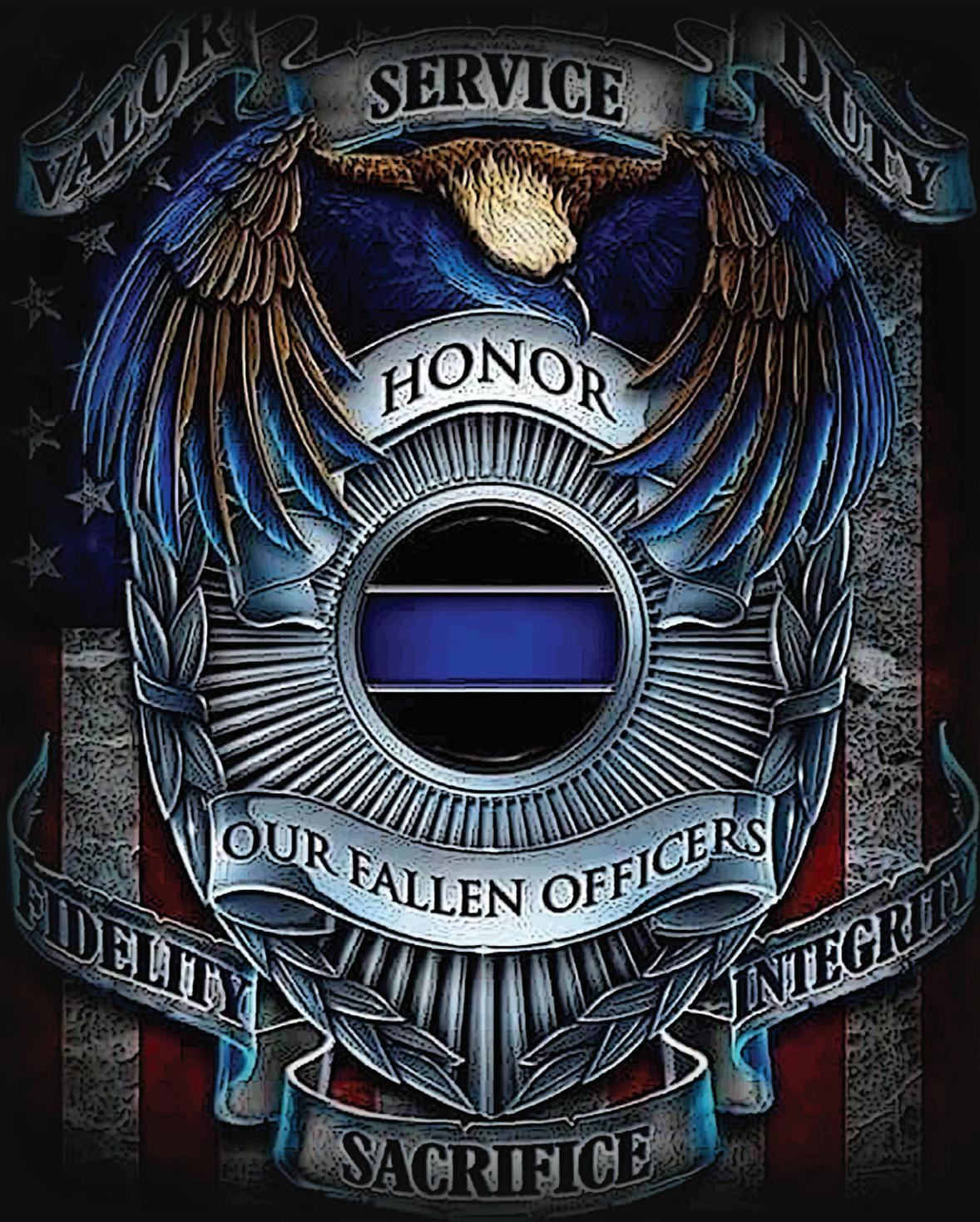
Commanded by Captain Pat Knight, SWAT is comprised of 13 members, which includes a two-man sniper element and two members from the Rathdrum Police Department. The team also has two Emergency Communications Officers to work the command trailer during incidents. Members of the team have regular duty assignments in the Police Department.

Each SWAT member attends Basic SWAT School after being selected to the team. SWAT

is trained and equipped to handle and resolve incidents exceeding the capabilities of first responders. These high-risk incidents may include hostage taking, barricaded suspects, snipers, and terrorist acts.

SWAT goes through an annual training needs assessment along with monthly training and scenario-based training, which must be documented. They have assisted other local SWAT units on long, drawn-out incidents.

2016 proved to be another busy year with multiple felony apprehensions and search warrants executed by SWAT. The team continued to train on a monthly basis in use of force, building entries, specialized equipment, and firearms.



Words cannot express our appreciation for the daily sacrifices made by our wonderful PFPD for our safety. Our prayers are with you all for your safety.



## HONOR GUARD

The Post Falls Police Department Honor Guard Team was established on February 10th, 2012. The goal of the Honor Guard is to represent law enforcement at ceremonies throughout the region. This unit is dedicated to representing Law Enforcement at its best.

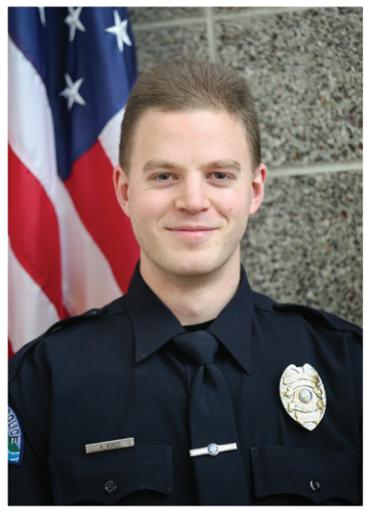
The team consists of one Sergeant and four Officers as follows: Sgt. Scott Harmon, Ofc. Alex Sporleder, Det. JD Putnam, Ofc. Jeremy McMillen, and Ofc. Ed Tetrault.

In 2016 the Team participated in 10 events and continues to represent the Post Falls Police Department, Law Enforcement and the City of Post Falls.

## EVENTS IN 2016

May 1st	LCSC Graduation
May 5th	Heroes Plaza w/ CDA PD wreath ceremony for K27
May 30th	Memorial Day (Evergreen Cemetery)
July 16th	Rathdrum Days (Parade Detail)
Feb 19th	Seaside Oregon Funeral (Sgt. Jason Goodding)
Sept 12th	Patriot Day (City Hall)
Nov 11th	Veterans Day Memorial (Rathdrum)
Nov 11th	Veterans Day Memorial (Greensferry Elementary)
Dec 9th	Tacoma PD Funeral (Ofc. Reginald Gutierrez)
Dec 9th	POST Graduation

# PATROL RESERVES

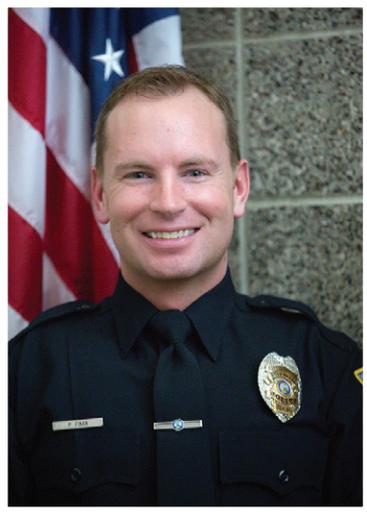


Reserve Officer Alexander Bonds

The Reserve Program within the Post Falls Police Department is solely a voluntary commitment, meaning that Reserve Officers donate their time to assist the Police Department. Post Falls Reserve Officers make day to day efforts to improve the Post Falls Police Department by assisting the Patrol Division with basic patrol enforcement tasks, training, warrants, and traffic control. Reserve Officers also assist our School Resource Group with athletic patrols within the Post Falls High School as needed.

Our Reserve Officers attend a rigorous 10 week Reserve Academy, which is required to be certified as a Reserve Officer. During this Reserve Academy they attend training courses to include patrol tactics, ethics, basic and high risk traffic stops, arrest techniques, Taser certifications, OC Spray certifications, Idaho Law, and several others courses.

Currently the Post Falls Police Department has one dedicated Reserve Officer, Officer Alexander Bonds. Reserve Officer Bonds has donated over 260 hours to the Post Falls Police Department throughout the year of 2016. Reserve Officer Bonds has been serving with the Post Falls Police Department Reserves since July of 2015.



Reserve Officer Patrick Finan

One of our newest officers, Patrick Finan, was hired into the Patrol Division from our Reserve program. Officer Finan donated over 160 hours to the Post Falls Police Department while with the program. We are very excited to now have him as a full time Police Officer.

The Post Falls Police Department is thankful for the men and women in our Community that are willing to donate their time to assist in creating a better community to live in.



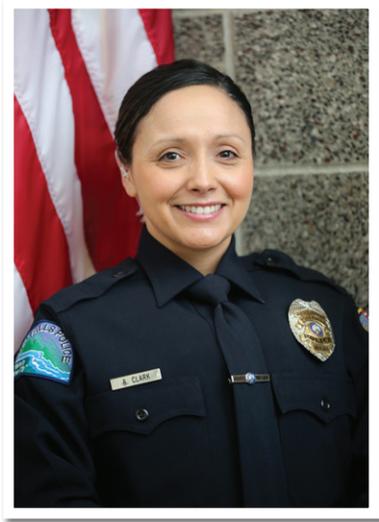
# COMMUNITY SERVICES

The Community Services Division of the Post Falls Police Department is tasked with a multitude of duties. We maintain a proactive approach in the areas of Public Relations, Crime Prevention, Code Enforcement, Business and Alcohol Licensing, Home Owner Associations, Business and Residential Alarm Issues, Abandoned Vehicles and Tow Company Inspections, Public Presentations, Block Watch, Parking Issues, and Retail Businesses. Quality of life issues are a significant part of what Community Services does.

In 2016, Community Services filled the two vacant positions with Officer Annette Clark and Michael Allen. Both Annette and Michael have been working closely with Public Services to maintain acceptable community standards in many areas of the day to day lives of those in the Post Falls community.

Community Services works with the Post Falls community daily to answer questions or concerns with code violations and other areas general in nature. The Community Services Division handled a total of 686 calls for service throughout the 2016 year.

As Community Services continues to evolve, the focus remains on helping the community of Post Falls be a great place to live, work and play.



Officer Annette Clark



Michael Allen





## ANIMAL SAFETY

The Animal Safety unit is comprised of a shelter manager at the Canine Control Center (CCC) located in Post Falls and two animal safety officers who patrol the city streets attending to animal-related issues, especially involving dogs.

Animal Safety is responsible for the care and custody of all impounded animals, responding to animal calls for service such as noise complaints and loose dogs, quarantining animals, investigating reports of cruelty, and enforcing animal ordinance violations. The Animal Safety staff will also hold dogs whose owners are involved in accidents or who are incarcerated by law enforcement, until a responsible party can retrieve them.

The team also helps facilitate the adoption and placement of impounded dogs into permanent, loving homes and rescue organizations. In 2016, the CCC brought in 778 dogs total. 140 dogs were placed in local rescue organizations.

All but two dogs were either returned home or rescued.

Animal Safety regularly applies for and receives grants and donations to effectively address our community's animal related problems and needs. In 2015, Animal Safety received a \$250,000 donation, a portion of which was designated for the purchase of new Animal Safety vehicles. In 2016, some of the funds from this donation were used to purchase two new vehicles for Animal Safety which were greatly needed as the previous vehicles were older, often in need of repair, and only two wheel drive.

The new Animal Safety vehicles are four wheel drive models which make it easier for our Animal Safety Officers to respond to calls during the winter months in a timely manner. In May of 2016, Shelter Manager Benner was able to attend the Animal Care Expo, funded through

a grant from the ASPCA. Shelter Manager Benner said, "It has helped me become a better shelter manager and I am thankful that I was able to receive this training." The CCC is still using funds received from grants awarded in 2015 for the purpose of providing spay and neuter services for all dogs which are adopted from the shelter.

The Animal Safety Team would like to thank our amazing rescuers who have saved countless animals and have been willing to take on intricate medical cases. Without these amazing people in our community our euthanasia rate would have increased dramatically. In 2016, the CCC was only forced to euthanize two dogs, unfortunately due to animal aggression.

The previous plans to remodel the CCC have changed and we are currently reviewing the option of moving the CCC to the Post Falls Police Department grounds. This option will make it much more convenient for our Animal Safety and Patrol Officers and will provide additional room to expand, as well as, modernize the shelter



Pictured L - R: Kristi Alexander, Sheri Benner, Christine Weeks, Capt. Pat Knight



## FLEET MAINTENANCE



Senior Mechanic Richard Clark maintains approximately 77 patrol vehicles, the special unit trailers, motorcycles, other motorized units, and generators as well as 10 other city vehicles. Richard ensures everything is in excellent condition and operating efficiently for the proper use and safety of department personnel.



Richard is a Certified ASE Master Technician and his duties include all periodic maintenance and those unforeseen extensive repairs. He also builds or installs all the new equipment including the mobile data terminals and lighting in our new cars.



In 2016, our department purchased three new Chevy Impalas for patrol vehicles and a Ford SUV for K9. They are outfitted like the rest of our fleet with some upgraded options inside. These new vehicles will also be marked with the new graphics, which include a picture of the Post Falls Dam. They also have the low profile light bars, push bumpers, and other standard accessories on them.

These vehicles replace older high mileage vehicle with in our fleet.

# ADDITIONAL SERVICES



## RIDE A LONGS

The Post Falls Police Department offers a ride-along program for adults and minors who are age 10 and older, with some specific guidelines. Our ride-along program allows civilians the opportunity to ride with and observe our police officers during their normal patrol shifts.

## CITIZENS ACADEMY

In 2016, the Post Falls Police Department in conjunction with Kootenai County Sheriff's Office, Coeur d'Alene Police and Rathdrum Police hosted a revitalized Citizens Academy. In this Academy, citizens were given the opportunity to learn how local law enforcement agencies operate by attending informational and hands on training sessions. These sessions spanned a nine week period with a wide array of topics presented. Our citizens also learned how they could become more involved with all agencies and help facilitate positive relationships for future needs.



## YOUTH RECOGNITION

One very positive way our officers reach out to the community is by issuing Youth Recognition Awards (YRAs) to children. Anytime a patrol officer witnesses a child's exemplary conduct, such as wearing a bicycle helmet or using hand signals while riding, they can choose to issue an award. In 2016, there were times we received parent's post's regarding their stories on our Department's Facebook, or notes sent to the individual officers to express their gratitude.





**POST FALLS POLICE**



**PARTNERS WITH THE COMMUNITY**

# COMMUNICATIONS DIVISION

**LED BY CHARLENE HOLBROOK**

## **EMERGENCY COMMUNICATIONS SHIFT SUPERVISORS**

LAURIE SUTTON

MICHAELA THOMPSON

LORI FLOOD

## **EMERGENCY COMMUNICATIONS TRAINING OFFICERS**

NICOLE LESLIE

JULIE OPPEYK

HILLORY WICHMAN

## **SENIOR EMERGENCY COMMUNICATIONS OFFICERS**

AMANDA HUGHES

CURTIS LYBEER

## **EMERGENCY COMMUNICATIONS OFFICERS**

KAPU SMITH

JENNIFER HOUSE

ALYSSA TUNTLAND

AMBER BRUMWELL

JORDYN ODEGAARD

TAMMY INGLE

## **RECORDS SPECIALISTS**

KATIE VAUGHAN

ALYSSA MEALER

MISTY DAWSON

## **SPECIALISTS**

SHANNON CODER

# COMMUNICATIONS DIVISION

Our mission starts in Dispatch. Our dispatchers find out what the emergency is and begin to send officers, firefighters, EMS, and others to the scene. They are truly our first responders. They are a professional group of individuals who do a tremendous job of answering 911 calls and non-emergency calls for service in our community.

The Dispatch Center processes 911 emergency calls and completes numerous tasks in support of personnel. Dispatch consists of three Shift Supervisors and eleven Emergency Communications Officers (ECOs). The Dispatch Center operates 24 hours a day, seven days a week, 365 days a year. The Communications Division is supervised by Communications Director Charlene Holbrook.

In 2016, the Communications Division handled 74,080 phone calls, including 2,515 Emergency 911 calls for the cities of Post Falls and Rathdrum.



Back Row Left to Right: Charlene Holbrook, Jennifer House, Kapu Smith, Tammy Ingle, Nicole Leslie, Hillory Wichman, Amanda Hughes  
Front Row Left to Right: Michaela Thompson, Laurie Sutton, Lori Flood, Jordyn Odegaard, Amber Brumwell, Alyssa Tuntland, Curtis Lybeer, Julie Oppedyk

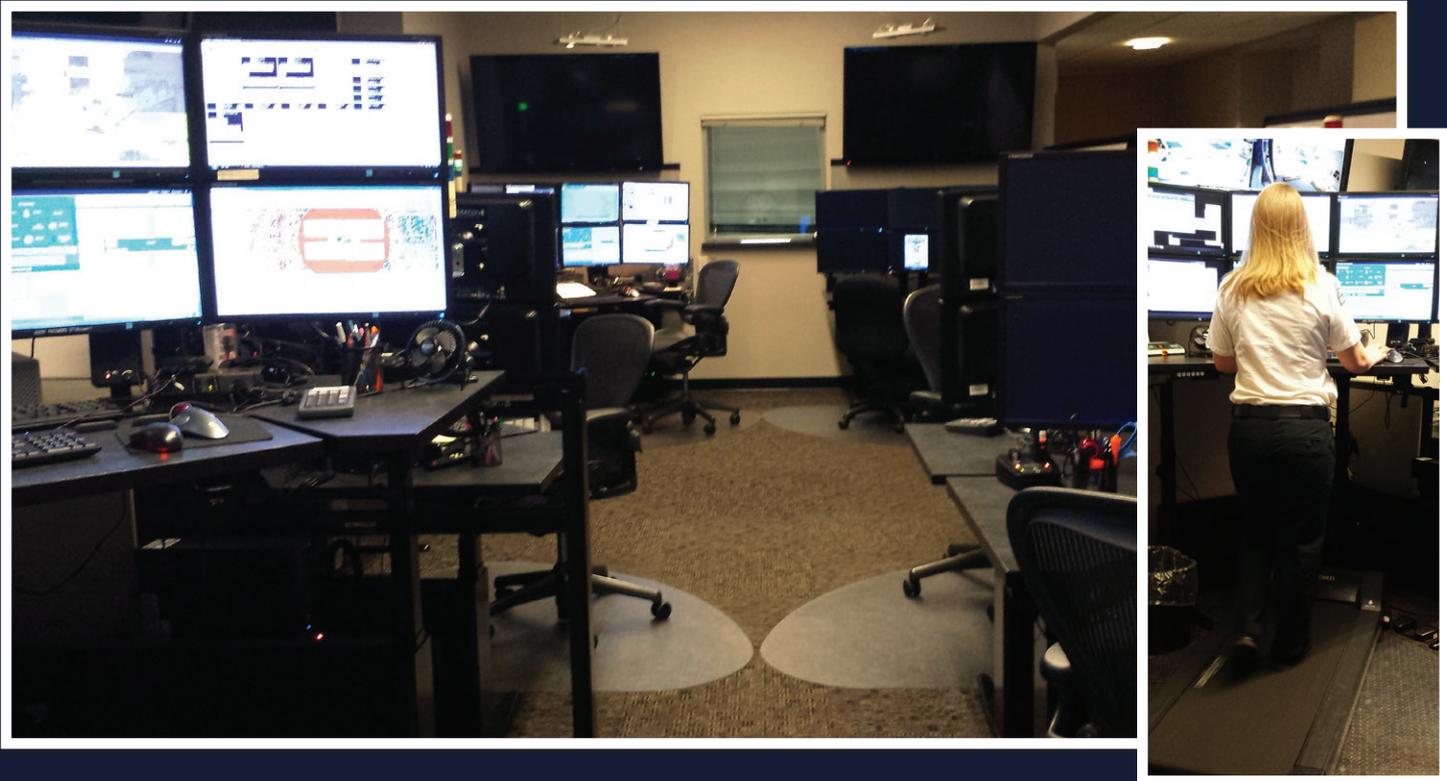
# 911 DISPATCH CENTER

The Post Falls 911 Dispatch Center is the Public Safety Answering Point (PSAP) for all 911 calls placed in the cities of Post Falls and Rathdrum and the backup center for the Kootenai County Sheriff's Office.

A PSAP is a call center responsible for answering calls to a centralized emergency telephone number, 911. When calling 911 you are able to reach dispatchers for emergency services such as law enforcement, firefighting, and medical. 911 dispatchers or ECOs (Emergency Communications Officers) are the people who remain calm, gather information, and provide assistance to individuals in need. ECOs are a vital link between citizens and resources.

ECOs at the Post Falls Police Department begin their careers with extensive training in all aspects of the job including EMD (Emergency Medical Dispatch.) Even though we do not dispatch for medical services on a regular basis we have to be ready at a moment's notice to take over in case of an emergency. In order to keep up EMD certification all ECOs need to complete monthly EMD training.

Ongoing training for ECO personnel is essential for a safe and healthy community. This year ECOs participated in trainings on many subjects including Child Abductions, Instructor Development, CPR, Mental Health, Health and Fitness, Traumas in Law Enforcement and a case study of the Denise Amber Lee abduction in Florida. In total ECOs at the PFPD participated in 564 hours of classroom training in 2016.



## THE DISPATCH CENTER RECEIVED A MINI-MAKEOVER!

The wall separating dispatch work stations 5 & 6 was removed and adjustable workstations were installed. In addition we received a desk treadmill for our staff to use.



# COMMUNICATIONS CALLS FOR SERVICE

## EMS, FIRE, AND LAW

TEN-YEAR COMPARISON 2006 - 2016

TIME	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
00:00-00:59	2548	610	648	619	697	703	673	720	646	723	762
01:00-01:59	401	430	512	492	573	505	533	530	506	586	631
02:00-02:59	360	418	435	399	473	484	463	441	444	471	527
03:00-03:59	244	279	296	302	321	315	352	353	386	362	409
04:00-04:59	177	181	241	223	223	256	267	285	265	277	335
05:00-05:59	176	219	253	202	245	303	307	310	346	368	411
06:00-06:59	337	344	359	356	428	441	442	475	501	561	586
07:00-07:59	635	166	764	729	891	867	816	838	964	1062	1127
08:00-08:59	999	1158	1235	1237	1438	1400	1359	1368	1462	1623	1681
09:00-09:59	1257	1307	1487	1462	1721	1649	1633	1736	1760	2100	2131
10:00-10:59	1311	1599	1667	1651	1938	2011	1950	1970	2060	2257	2347
11:00-11:59	1353	1603	1688	1709	2081	2109	1982	2035	2189	2379	2536
12:00-12:59	1342	1593	1785	1839	2132	2058	2101	2096	2174	2377	2634
13:00-13:59	1401	1629	1757	1811	2131	2144	2124	2098	2233	2449	2605
14:00-14:59	1451	1789	1756	1945	2169	2237	2358	2253	2293	2515	2707
15:00-15:59	1626	1969	2000	2014	2343	2361	2499	2304	2449	2706	2819
16:00-16:59	1538	1895	1938	1854	2181	2223	2285	2174	2395	2686	2777
17:00-17:59	1535	1768	1870	1800	2075	2060	2187	2139	2279	2480	2587
18:00-18:59	1299	1578	1589	1546	1767	1795	1998	1819	2037	2167	2304
19:00-19:59	1269	1480	1379	1410	1593	1589	1821	1733	1822	2014	2063
20:00-20:59	1169	1361	1308	1350	1494	1459	1666	1643	1660	1908	1819
21:00-21:59	1048	1280	1284	1230	1344	1399	1490	1482	1514	1675	1678
22:00-22:59	876	1138	1096	1109	1257	1228	1229	1189	1206	1364	1444
23:00-23:59	688	809	881	891	901	898	966	942	982	992	987
<b>TOTALS</b>	<b>23040</b>	<b>26603</b>	<b>28228</b>	<b>28180</b>	<b>32416</b>	<b>32494</b>	<b>33501</b>	<b>32933</b>	<b>34573</b>	<b>38102</b>	<b>39907</b>

RED indicates busiest hour BLUE indicates quietest hour

# RECORDS CENTER



Left to Right: Shannon Coder, Alyssa Mealer, Charlene Holbrook, Katie Vaughan, Misty Dawson

The Records Center provides support to the department and is the custodian of all Police Department records. The Records Division provides face to face communication with the public who come into the lobby for assistance during business hours Monday thru Friday from 8 a.m. to 6 p.m. The Records center consists of three Records Specialists and an Evidence Technician supervised by Communications Director Holbrook. The records center offers and provides the citizens, community, and other agencies with a number of services; they include;

- Processing subpoenas
- Public records requests
- Background checks submitted by the public and other law enforcement entities
- Pet licensing
- Scanning
- Collection of citation fees

The staff is responsible for answering administrative phone lines and greeting citizens at the front desk as well as a variety of other tasks.

Records staff is also responsible for processing online payments for dog license, parking citations, and other payment needs with the police department including sending parking citations that have not been paid to collections. They can also take your reservation for traffic school and help you take care of a VIN inspection.

During the 12 months of 2016 the records staff of the Post Falls Police Department processed 3,218 public record requests.

# CRIME REPORTING & STATISTICS



Post Falls Police Department participates in the FBI's Uniform Crime Reporting Program through the National Incident-Based Reporting System (NIBRS). The program's primary objective is to generate reliable information for use in law enforcement administration, operation, and management while providing uniform crime statistics gathered from participating law enforcement agencies across our country.

The NIBRS reports are used to compare our agency's crime rate with other U.S. cities and measure changes in crime occurrences within our city over various periods of time. Analysis of this information helps the department identify problem areas, determine where resources should be deployed, and develop effective solutions for recurring issues.

Calls for services increased in 2016 for both Post Falls and Rathdrum by three to four thousand over the year. Violent crimes are collectively down. Misdemeanor DUI violations have increased. In 2016, there were zero reported crimes for the North Idaho College Workforce Training Center and University of Idaho Research Park campuses located in Post Falls.

Crimes against property continue to reflect the bulk of our city's crime followed by crimes against persons then society. Aggravated assaults rose in 2016, and there were at least two auto burglary sprees along with rashes of vandalism, motor vehicle thefts, and residential burglaries.

There are multiple crime categories affecting our citizens annually, year after year. Our department's annual crime report consistently indicates the same top offenses to include larceny, vandalism, simple assault (includes domestic violence), drug/narcotic, drug equipment, burglary, and DUI.

Post Falls Police submits crime data monthly to the Idaho State Police. Annually, ISP publishes year-end crime reports and other criminal statistics and analysis information to their website in April or May. The most recent data available for all Idaho law enforcement agencies is for 2015. The 2016 data will be published about April 2017.



## PROPERTY & EVIDENCE

The Post Falls Police Property & Evidence department is responsible for maintaining the integrity of evidence and chain of custody of all property that comes into their possession in accordance with state laws, city ordinances, and departmental policies and procedures. The current property facility stores over 10,000 items classified as evidence, safekeeping, or found property collected from the Post Falls Police Department. We have processed 3,602 pieces of evidence this year and we have released 1,362 items.

This year has been a successful year for the evidence department. We were able to update and improve the working area to include a desk, chair and new lights. This has made the working space in evidence more efficient. All the counter tops in evidence were also replaced with stainless steel for a cleaner work environment and less possibility of contamination in the work area. For storage purposes a Remote 12 was created as a staging area while property is waiting to go to auction.



### NEW YEAR, NEW LOOK . . . RECORDS FRONT COUNTER REMODEL



The Records Division recently upgraded the lobby counter to include a full front ballistic counter and bullet proof glass. The new counter features much needed storage for organization, a slide out counter for easy access for items used daily, and blue under lighting to enhance The Post Falls Police Department logo.



# GOING OUT OF TOWN?

## WE CAN HELP WITH THAT!

The Post Falls Police Department offers Vacation Checks. In 2016 police officers and VOPS (Volunteers on Patrol) kept an eye on 229 houses while citizens were away. The service offers citizens a peace of mind they might not otherwise have. Give us a call the day you leave on vacation and we can add your house to the Vacation Checks too!

# MORE NEWS ...

## NEW COMMUNICATIONS TRAINING OFFICER

Senior Emergency Communications Officer Hillory Wichman has been with the Post Falls Police Department in Communications since March of 2009. Hillory has several years of customer service training and supervisory experience gained from her employment before joining the Post Falls Police Department. In addition to being a great asset in dispatch Hillory is one of two SWAT dispatchers and a member of the Department's Peer Support Team. We welcome her to the training team!



COMMUNICATIONS TRAINING OFFICER  
HILLORY WICHMAN



NEW COMMUNICATIONS SHIFT SUPERVISORS  
MICHAELA THOMPSON



LORI FLOOD



NEW SENIOR EVIDENCE TECHNICIAN  
SHANNON CODER



TAMMY INGLE, ECO



JORDYN ODEGAARD, ECO



AMBER BRUMWELL, ECO



DEPT. SPECIALIST  
MISTY DAWSON



## **INVESTIGATIONS TEAM**

INVESTIGATORS COMPLETED FOLLOW-UP ON  
THOUSANDS OF REPORTS, CONSISTING OF THE FOLLOWING.

DOMESTIC VIOLENCE – 158

FRAUD – 68

VEHICLE THEFTS 45

SEX OFFENSE – 41

BURGLARIES – 128

THEFTS – 625

# INVESTIGATIONS DIVISION

**LED BY CAPTAIN GREG MCLEAN**

## **DETECTIVE SERGEANT**

DAVE BECK

## **DETECTIVES**

MARK GOODWIN

JOHN MASON

BOB MCDONALD

NEIL UHRIG

BRIAN WILLIAMSON

## **JUVENILE DETECTIVES/ SCHOOL RESOURCE OFFICERS**

BRETT CHAPMAN

JD PUTNAM

TROY ROBERG

## **CRIME VICTIM ADVOCATES**

BRIDGET EISMANN

CHRISTINE JONES

## **COMMUNITY SERVICES OFFICERS**

ANNETTE CLARK

MICHAEL ALLEN

## **CHAPLAINS**

BRIAN BURKHALTER

JON DEKELES

MARK MCWHORTER

JAQUE PANZA

## **VOLUNTEERS IN POLICE SERVICE**

STEPHEN ANDREWS    JOHN BUJOSA    MARY BUTTON    LINDA DIXON  
DIANE DRAKE    RICHARD EMERY    ELAINE HANNAH    KATHY HARRIS  
DIANE JAMES    JACK JORDAN    JACKIE KIRK    JAMES KNEPSHIELD  
CAROL NETTLES    LAURA SOMERTON    JERRY STARZYNSKI

# INVESTIGATIONS DIVISION



The Post Falls Police Department investigates a wide variety of crimes and has an Investigative division that is dedicated to resolve crimes after they happen, as well as proactively work to prevent crimes. The team is comprised of one Detective Captain, one Detective Sergeant, four Detectives, and three Juvenile Detectives who also serve as School Resource Officers (SRO's).

The Detectives are specially trained officers skilled in crime scene investigations, interviewing, and many other areas of investigative expertise.

Every crime report that is completed by a patrol officer is submitted to Investigations. Some agencies will assign their cases based off of a solvability formula, however Post Falls Detectives look at every crime report filed with the Post Falls Police Department. Reports are reviewed and assigned to a Detective who may specialize in specific crime area such as homicide, fraud, vandalism, sex offenses, vehicle thefts or burglary.

# INVESTIGATION UPDATE:

In 2014 the Post Falls Police department investigated the murder of a woman and her seven year old daughter. During the nearly two year process the detectives and the Post Falls Victims Services Unit kept close phone and personal contact with the victim's parents, Gilberto Valenzuela and his wife, in California where they reside. It was vital to keep the victim's parent and grandparents updated as the case moved forward and to include their input on sentencing phases of the case. Kootenai county prosecutors and investigators made a personal visit to California for witness follow up and to visit with the family of the victims. After the culmination of the case with the sentencing, the parents of the victims and numerous family members traveled to Idaho and hosted an authentic ethnic dinner for everyone involved saying that "we are now linked as family members together". Gilberto later participated in a professionally filmed Public Service Announcement (PSA) with the PFPD Victim Services Unit for all victims of crime.

The Post Falls Police Department is a proud member of the Idaho Internet Crimes Against Children (ICAC) Task Force. ICAC is a statewide coalition of local, state, and federal law enforcement and prosecution agencies, focused on apprehending and prosecuting individuals who use the Internet to criminally

exploit children. The Idaho attorney general's office administers the task force. Internet crimes against children are, primarily, crimes of sexual exploitation of children. These crimes include distribution of child pornography and using the Internet to target children for sexual abuse.



Valenzuela Family travelled to Post Falls to show their appreciation to the Investigations Department.



Gilberto Valenzuela in a Public Service Announcement Video

In 2016, the Post Falls Police Department became certified to conduct proactive child pornography investigations involving peer-to-peer trading on the internet. Without divulging too much about the methods used to catch these sex offenders, our proactive approach allows our detectives to catch child pornography traders in the act and take legal action. In June of 2016, a proactive investigation led to a search warrant at a local residence in Post Falls in which a number of computers were seized. This investigation also tapped into our computer forensic

examination lab at the police department to uncover evidence related to child pornography. The suspect was charged with Sexual Exploitation of a Child is awaiting trial at this time.

Protecting children remains a top priority for our agency. We investigated a case in which a 46 year old male solicited a juvenile via text message for illegal sexual activities. An investigation was conducted, which included pulling cell phone records,

to uncover evidence of this male's crime. The male was charged with attempted sexual exploitation of a minor and is presently awaiting trial.

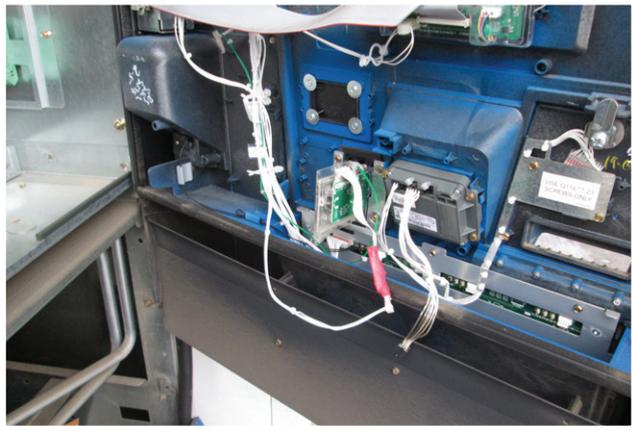
In our 2015 annual report, we provided an update on the credit card skimmers that were installed by suspects at a local gas station. Hundreds of citizens credit card numbers were stolen as part of this scheme. In 2016, the suspects were identified and the main perpetrator was charged in federal court by the Secret Service for identity theft-related crimes.

In February 2016, the Kootenai County Treasurer's Office reported that a counterfeit county check was cashed at a local business. Post Falls detectives conducted an investigation and identified the suspect, who later confessed during a phone interview. The suspect was charged and convicted for his crime.

In March 2016, a local medical facility reported a possible embezzlement by an employee. The employee had access to the financials of the business, which helped to facilitate the crime. An investigation was conducted and the suspect was charged. The suspect is awaiting trial.

In April of 2016, a local bank called 911 to report that someone was trying to pass a stolen check. Detectives and patrol officers caught the suspect leaving the scene in a vehicle and a traffic stop was

conducted. Two suspects were in the vehicle and a subsequent search was conducted of the vehicle. A large quantity of stolen mail was found in the vehicle, along with stolen checks. Both suspects were arrested and were subsequently convicted on for check fraud-related crimes. The US Postal Inspection Service assisted our agency with investigate this case.



Credit card skimmers identified and charged in Federal Court.

In May of 2016, a male suspect attempted to pass a counterfeit \$50.00 at a local grocery store. The cashier recognized the

money to be fake and refused it. The suspect fled on foot, but Ofc. Annette Clark happened to be down the street and captured him. The suspect's vehicle was located and it contained a large amount of counterfeit currency, as well as the "parent" note used to make the funny money. The male was arrested for counterfeiting and was subsequently convicted.

Over the summer of 2016, numerous construction sites in Post Falls were burglarized. The Post Falls High School addition was heavily targeted by the suspect. During an early morning patrol shift, an alert officer noticed a vehicle in a suspicious area and recalled that



Counterfeit \$50 bill.

the vehicle matched video footage from the Post Falls High School burglary. The officer contacted the occupants of the vehicle and noticed it contained the stolen loot from the burglary at PFHS. The suspect was charged and confessed to detectives. He has since been convicted and serving time in an Idaho prison.

# VICTIM SERVICES UNIT

The Victim Services Unit is currently comprised of two full time Crime Victim Advocates; Bridget Eismann and Christine Jones. Captain Greg McLean continues to be the acting Program Director, with Det. Sgt. Dave Beck as the direct supervisor and Det. John Mason continues to be the Domestic Violence Detective.

2016 had many milestones for the Victim Services Unit. This year thanks to a grant from the Idaho Council on Domestic Violence and Victim Assistance, the Victim Services Unit was able to do several community outreach projects. The first of these was to have our Silent Witness stories put onto banners which will make it easier to display. Previously, these were on life size wooden silhouettes. The Victim Services Unit also had a Public Service Announcement (PSA) produced, highlighting the different areas of crime victims that we assist. This PSA will start being aired in early 2017.

Additionally, the VSU was able to develop and print anti-sexual assault posters that were distributed to City drinking establishments and we had travel coffee mugs made, with the Victim Services Unit contact information to give out at community events. The VSU continues to receive ongoing support from the community members and businesses of Post Falls.

Crime Victim Advocates continued to provide community outreach and education to our local businesses and schools. Kindergarten and First grade students were instructed on the "Hands are Not for Hitting" curriculum, while Second graders received the "You Don't Have to Be Bullied" curriculum. Thus far into the 2016-2017 school year 1261 youth have received this information.



**Victim Services Team**

## 2016 PROGRAM HIGHLIGHTS

- STOP VAWA awarded \$159,841.00
- Idaho Council against Domestic Violence and Victims Assistance \$50,000.00
- Private Monetary Donations totaled a little over \$5,720.00

## STATS

- Our Adult weekly support group assisted 230 people.
- The Victim Services Unit assisted 1,175 men, women and children.
- The Victim Services Unit answered 1,646 calls through our 24-hour crisis line.
- The Victim Services Unit finished off the year by adopting out 6 families this year for Christmas.

# POST FALLS POLICE SCHOOL RESOURCE OFFICERS



Ofc. J.D. PUTNAM



Ofc. BRETT CHAPMAN



Ofc. TROY ROBERG

The School Resource Officer program is offered in cooperation with the Post Falls School District with three School Resource Officers (SROs) assigned to the local schools. SROs are sworn officers who also serve as the investigating detectives on juvenile cases and are easily-accessible for law-related counseling and education. The SROs are an invaluable part of the Post Falls Police Department.

The SROs have investigative duties for the detective division of the police department. They commonly investigate runaway and missing children, child abuse, child sexual abuse, and juvenile criminal acts. The SRO collaborates with the school and community as a resource for safety and security issues. They're specially trained to fulfill their unique position and provide a positive role model to students.

Each SRO is assigned to specific schools throughout the district to include one high school, one alternative high school, two middle schools, six elementary schools, and one kindergarten. They are also required to work at after school events like football, basketball, and dances.

These officers fill the role of a peace officer, providing a police and security presences on campus. They are also commonly asked to teach classes at school on issues like drugs, violence, civil liberties, and even physics. Finally, our SROs serve in a

counseling role, helping students cope with complex family issues, bullying, and law violations. It is in this role that child abuse is commonly disclosed to our SROs. In 2016, our SROs served as the investigating detectives for approximately 49 child abuse cases, down from 54 child abuse cases in 2015. Because our SROs are trained child abuse forensic interviewers and child abuse injury investigators, they are able to quickly intervene as soon as a disclosure is made at the school and get the victim/child to a safe place before the school day is out. They also maintain close professional relationships with the case workers at the Idaho Department of Health and Welfare.

The SROs main duty is providing a safe learning environment for students so they can grow to be healthy, productive adults. Post Falls Police SROs are passionate about protecting children and helping them get the best education possible.

Ofcr. Chapman's focus is the High School. This year we welcomed Ofc. Troy Roberg to the team this year as the newest SRO/Juvenile Detective. Ofc. Roberg has been assigned to River City Middle School with collateral duties at all schools west of Spokane Street. Ofc. Putnam is in his fourth year as an SRO. His focus is Post Falls Middle School and all schools east of Spokane Street. The SRO position is unique in law enforcement.

# CHAPLAINS



PICTURED ABOVE: L - R JON DEKELES, JACQUE PANZA, MARK MCWHORTER, GREG MCLEAN

## “HOPE FOR EVERYONE, ALL THE TIME.”

2016 has been another productive year for the chaplaincy program in Post Falls. Our suicide prevention program continues to be a valuable asset to our community. It is a pleasure for us to partner with Victim’s Services and the rest of our department to make this happen. We continue to subscribe to our motto, “Hope for Everyone, All the Time.”

Along with suicide awareness, the chaplains are engaged in the police department to serve all of its employees. We have been called out for everything from death notifications to officiating weddings. We are available to serve our officers and employees in whatever ways we can. The chaplains are also present in the police department in other ways as well. We attend training events, department meetings and engage with the officers in ride-alongs. We enjoy the opportunity to engage with the department employees and their families whether it’s an unplanned event or through participating in events like the department’s annual open house.



John Weston



Jacquie Panza

2016 was a year of transition for the chaplains as well. We said goodbye to Chaplain John Weston, who relocated to Western Washington with his family. John served the department for over two years and did a wonderful job. We welcomed a new chaplain, Jacquie Panza. Jacquie is a Hospice nurse and also a disaster chaplain with the Billy Graham Rapid Response Team. Her unique skill set and heart for service have already proven to be a valuable asset for our chaplain’s team and our department.

The chaplains look forward to more community engagement in 2017 and beyond! We are thankful for the opportunities the Post Falls Police Department gives us to serve its officers and employees, as well as the good people of the City of Post Falls. Thank you!



# VOLUNTEERS IN POLICE SERVICE

The Volunteers in Police Service (VIPS) and Volunteers on Patrol (VOPS) are dedicated volunteers who serve their community as a support unit to the department. The Volunteer division logged 4647 hours doing various tasks in 2016. The value to the City of Post Falls was \$97,450 based on the Independent Sector value of \$20.97 per hour for volunteer time in Idaho.

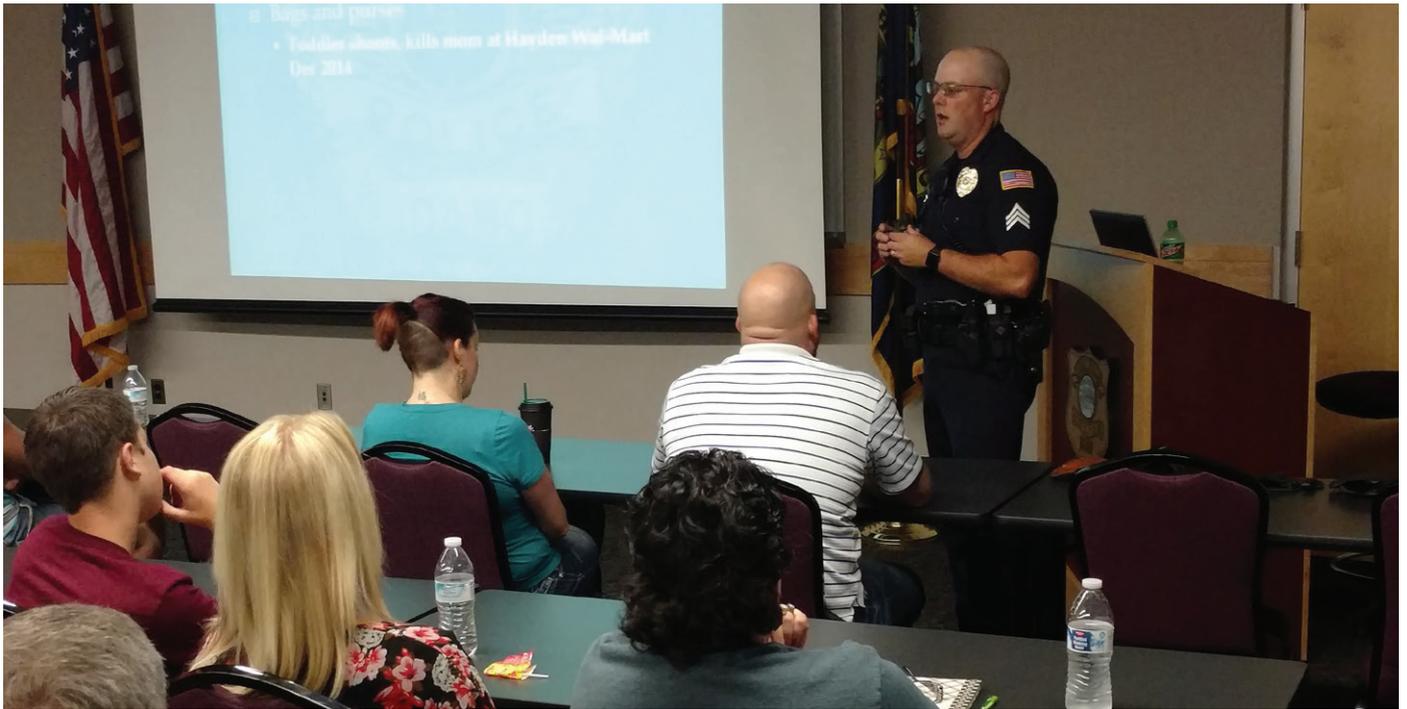
While our VIPS primarily assist the office staff with various tasks such as scanning records, filing, and other tasks as the come up, the VOPS assist with traffic and crowd control at our community and school events, conduct residential house checks and patrol our streets as an extra set of “eyes and ears” to the Police Department.

## **Volunteers were engaged in the following standard duty activities throughout 2016:**

- All VOP shifts checked residences on the PWAT list (prowl/vacation check list).
- Two VOP personnel assisted Patrol by handling abandoned vehicle calls.
- Two VOP personnel conducted training of a new VOP member.
- VOP conducted the daily court run as requested.
- VOP handled pawn shop, supply, and assorted special details for various PFPD personnel.
- One volunteer worked on cold cases for Investigations.
- One volunteer represented the Police Department at Post Falls Senior Center during Wednesday lunch & assisted with block watch meetings.
- One volunteer processed citation letters.
- One volunteer scanned records.
- One volunteer assisted with and logged Department invoices.
- Two volunteers did records filing and tracked paperless reports.
- One volunteer worked in desk top support of the IT staff.
- One volunteer stocked the beverage machines, maintained the soda inventory, and balanced the soda fund.

## **In addition, volunteers supported the following special duty activities during 2016:**

- Two volunteers attended and graduated from the Multi-Agency Citizen's Academy in January.
- Volunteers participated in two interview panels for potential new VIPS personnel.
- VOP personnel supported Patrol with traffic control for a special motorcade for the Post Falls High School wrestling team in March.
- VOP personnel supported Patrol with traffic control for the Post Falls High School graduation ceremonies in June.
- VOP personnel supported Patrol with traffic control for the annual Post Falls Festival parade in July.
- Volunteers supported the Department during the annual Cops-n-Kids & Rodders-n-More open house event in August.
- Volunteers supported the Department during Coffee With a Cop community events during the year.
- Two VOP personnel conducted two seat-belt surveys in support of a State seat-belt emphasis grant.
- VIPS personnel supported and participated in the Holidays and Heroes event in December.



## CONCEALED FIREARMS TRAINING

In July of 2016, HB 1389 went into effect that made carrying a handgun concealed legal for all Idaho Residents who aren't otherwise prohibited. In an effort to better educate the community of the changes to the law, the Post Falls Police Department Firearms Training Unit put on several training sessions to discuss the new law and general firearm safety. Just over 100 community members attended these trainings.



## PEER SUPPORT TEAM

The Post Falls Police Department's Peer Support Team was established to assist our peers with stresses caused by traumatic professional or personal events. We have 8 volunteer members, both sworn and non-sworn positions, from within the department, including Chaplains, Emergency Communications Officers, and Patrol Officers.

The Peer Support Team is always available to anyone in the police department, offering confidentiality and group support to talk about stressful incidents as needed. This year our Peer Support Team attended numerous trainings in mental health, peer support, area partnerships, and critical incident debriefing.

The Peer Support Team was busy in 2016 assisting employees and conducting multiple outside agencies Critical Incident Debriefs post critical incidents.

# INFORMATION TECHNOLOGY

2016 was another busy year for the IT Department. The Police Department added a Police Substation at Fire Station 2 on the west side of Post Falls. The substation was stocked with two computers, an evidence printer, phone extension and all the necessary technology to enable officers to work from this office. A wireless connection was installed connecting to the existing Post Falls Police wireless network which will carry the data and phone network traffic back to the Police Department. Officers can access their voice mail, make telephone calls, access the Police Department records management system, process evidence etc. all from the substation. Working from the substation saves time and allows the officers to be more efficient and productive eliminating the travel time back to the police department.



IT Analyst Matt Bobier and IT Administrator John Mittman

Several network upgrades took place as well. The existing wireless access points at the Police Department were upgraded adding more bandwidth. Additional wireless upgrades were done at City Hall, the Animal Shelter, and the substation. These upgraded wireless links replaced 10 year old equipment and make a faster and more reliably wireless connection. A new 10 GB fiber link between the Police Department and Police Department shop was installed. This replaced a 13 year old copper wire connection that desperately needed an upgrade. The fiber connection between the two buildings carry all network traffic for phones, computers, and backup servers so this upgrade increased performance and network reliability.

The kiosk in the Police Department lobby was updated as well, with new software. The kiosk allow citizens to pay parking tickets, animal license fees, Traffic School Fees, vehicle inspection fees, and other associated payments online.

A new shop storage building was constructed at the Police Department and a 10 GB fiber link, switch and network cabinet was installed as part of the construction. The fiber link is connected the Police Department and will allow network traffic from the storage building to be connected to the PD.

Matt Bobier, department IT Analyst, had a fantastic year and was named Employee of the Quarter two quarters in a row. In addition to Employee of the Quarter, Matt was named Employee of the Year for 2016. We are very proud of Matt's work ethic and accomplishments and are very fortunate to have him as a team member.

# SOCIAL MEDIA



...an effective way for The Department to inform citizens about upcoming events, general public safety information, and share some of our favorite moments!

The immediate, wide-spread community outreach provided by social media has helped our department solve crimes, locate runaways and missing persons, reunite lost pets with their owners, warn about traffic accidents and delays, educate about programs and services, and offer insight into the daily operations of law enforcement.



**Sandra**

Thank you for risking your lives to make life better for others.

**PFPD**

“Road Closure: PFPD is assisting KCSO with road closure on Greensferry north of Bunting.”

**Nate**

“Thank you for your service. Your community stands behind you.”



“Thank you Girl Scout Troop 4903 for your support, appreciation, and cookies!”

**PFPD**



“Our wonderful citizens, businesses, and organizations continue to share their compassion and generosity during this holiday season. Thank you!”

**PFPD**

## 2016 GRANTS

In 2016, the Patrol Division received several grants. The Idaho Transportation Department awarded our agency \$10,115.00 in overtime wages to work special emphasis programs and \$4,797 in equipment money to assist with the purchase of Bullet Proof Vests.

We also received a JAG Grant for fingerprinting equipment in the sum of \$11,209.00 and a COPS hiring grant in the amount of \$115,133.00 per year, which will assist with wages and equipment for our new Community Policing Position. This grant will help cover the costs attributed to the new position for the next three years.

# OUTSTANDING SERVICE IN THE LINE OF DUTY

In 2011 the Post Falls Police Department established a commendations program intended to recognize exemplary work performance by department members and private citizens who have positively contributed to the Post Falls Police Department's law enforcement mission. When an event occurs that someone in the department feels is deserving of recognition they submit a nomination to the Awards Committee. The five members of the committee, Communications Director Charlene Holbrook, Sergeant Scott Harmon, Communications Supervisor Lori Flood, Chaplain Mark McWhorter and Detective Mark Goodwin, then review the event to determine qualifications for the commendations issued by this department.



## POLICE STAR RECIPIENT

### Sgt. Dave Beck

The Police Star is the department's second highest award given to a member who has displayed exceptional performance, such as in the apprehension or identification of a suspect whose crime(s) seriously exposed any person to death or serious physical injury and when the apprehension can be attributed to the individual member's personal tenacity.



## LIFE SAVING AWARD RECIPIENTS

**Sgt. Mark Brantl, Sgt. Jason Mealer, Sr. Ofc. Brenda Knight, Sr. Ofc. Todd Flood, Ofc. Daniel Koontz** The Life Saving Award is given to department members who distinguish themselves by performing or reacting to a life-threatening situation in a positive and professional manner. The medal includes an enamel commendation bar.



## DISTINGUISHED SERVICE AWARD RECIPIENTS

**Sgt. Scott Harmon, Sgt. Justin Anderson, Sr. Ofc. Brenda Knight, Ofc. Cody Childers**

The Distinguished Service Award is given to police department members and volunteers who distinguish themselves by performing or reacting to a situation in a positive and professional manner.

# ANNUAL AND QUARTERLY RECOGNITIONS



MARK BRANTL

OFFICER OF THE YEAR

## OFFICER



1st Quarter  
Jason Mealer



2nd Quarter  
JD Putnam



3rd Quarter  
Annette Clark



4th Quarter  
Mark Brantl



MATT BOBIER

EMPLOYEE OF THE YEAR

## EMPLOYEE



1st Quarter  
Matt Bobier



2nd Quarter  
Matt Bobier



3rd Quarter  
Matt Bobier



4th Quarter  
Lori Flood



MARK MCWHORTER

VOLUNTEER OF THE YEAR

## EMPLOYEE



1st Quarter  
Mark McWhorter



2nd Quarter  
Jackie Kirk



3rd Quarter  
Jon DeKeles



4th Quarter  
Jackie Kirk

# CONTACT INFORMATION

## EMERGENCY - 911

Call or Text

## NON-EMERGENCY NUMBERS

Post Falls Police Department and Animal Safety  
208-773-3517

Victim Services 24-hour Crisis Line  
208-773-1080

Tip Line  
208-777-COPS

Post Falls Prosecutor  
208-773-0215

Kootenai County Prosecutor  
208-446-1800

Text-a-Crime  
crime@pfpd.us



CITY OF POST FALLS  
POLICE  
DEPARTMENT  
1717 E. POLSTON AVE

**Post Falls Police Department**  
**1717 E Polston Ave**  
**Post Falls, ID 83854**

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